

Asta is a leading full-service technology and consulting agency. Beyond our IT acumen in software, web and mobile app development, our fit-for-purpose managed service solutions and our ground-breaking AI and blockchain technologies, there's something more.

Our relentless commitment to people. And not just our customers, but our team.

As our internal requirements and client portfolio continue to grow this role is critical to our continued success.

Our Network Engineer will work as a member of the infrastructure team and multitask in a diverse technical environment. They will have proven experience in building, implementing and maintaining network infrastructures whilst understanding the importance of mitigating cyber security threats and driving the implementation of day to day security activities.

Role Duties and Responsibilities:

Implementation

- Develop new approaches and assess new technologies to encourage improvement across the team
- Deploy/upgrade secure, practical workable network solutions (production and disaster recovery) following industry standards and best practices
- Ensure proper installation and configuration of a broad range of network equipment
- Maintain and improve a multi-site network environment
- Work with other members of the infrastructure team to undertake the networking components of multifaceted infrastructure installations
- Maintain, upgrade and evaluate new network management software and tools to ensure operational efficiencies
- Document network designs and suggests improvements

Troubleshooting

- Support recovery of the infrastructure environment in the event of system failure or disaster
- Provides 2nd and 3rd line support to analyse, diagnose and resolve infrastructure issues
- Proactive fault finding, including the identification and elimination of single points of failure and security weak points
- Utilise, implement and configure appropriate monitoring solutions to proactively find and resolve issues before they become user impacting
- Ensure that identified issues are being driven to resolution
- Engage in self-directed continuous improvement of Asta and client network infrastructure

Security

- Responsible for receiving alerts for cyber threats and acting immediately on those threats, making sure that the issue is dealt with by the right resolver group
- Responsible for interpreting complex cyber security alerts and able to properly instruct the technical teams on the remediation that must be undertaken.

The Experience and Technical Skills required:

- Strong Networking experience - Routing, Switching, Firewall, VOIP, Wireless
- Basic Windows\AD Experience
- Excellent understanding of IP networking technologies including routing protocols, IPSec VPNs, QoS, Ethernet and wireless LAN technologies.

- A working knowledge of methods and processes to monitor, analyse and respond to network attacks, intrusions or any unauthorised actions; ability to use techniques and tools to perform network defence
- Demonstrable understanding of and ability to investigate, troubleshoot, resolve and prevent the recurrence of incidents that interfere with the normal delivery of IT services
- Strong desire and ability to learn and apply new knowledge and techniques
- Excellent troubleshooting/problem solving skills
- Network related certifications beneficial

You will:

- Have experience in a dynamic work environment
- Have exceptional customer service, communication and negotiation skills
- Have an excellent work ethic
- Be willing to go the extra mile

At Asta we know that an organisation, no matter how well designed, is only as good as the people who live and work in it. Our people are passionate about delivering outstanding customer service in a fast paced, professional, IT environment.

Everything we do at Asta is driven by our core values: One Team, Relentless Client Focus, Trust, Loyalty & Honesty. Our people love what they do, enjoy working together and thrive in our culture of growth and development.

If you want to feel listened to and understood in an environment where your opinions count and your ideas are encouraged, you've come to the right place! Apply now. We'd love to hear from you.

We are especially keen to hear from anybody who has been impacted by job loss due to COVID-19 or is otherwise available immediately.

Please note:

- This role is based on St Kilda Road, currently WFH as per government guidelines
- You must have the right to live and work in Australia
- All short-listed candidates will be subject to a National Police Check